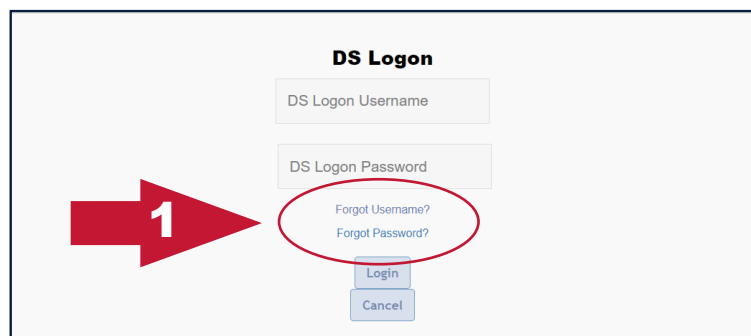


DEPARTMENT OF DEFENSE SELF-SERVICE (DS) LOGON PASSWORD RESET

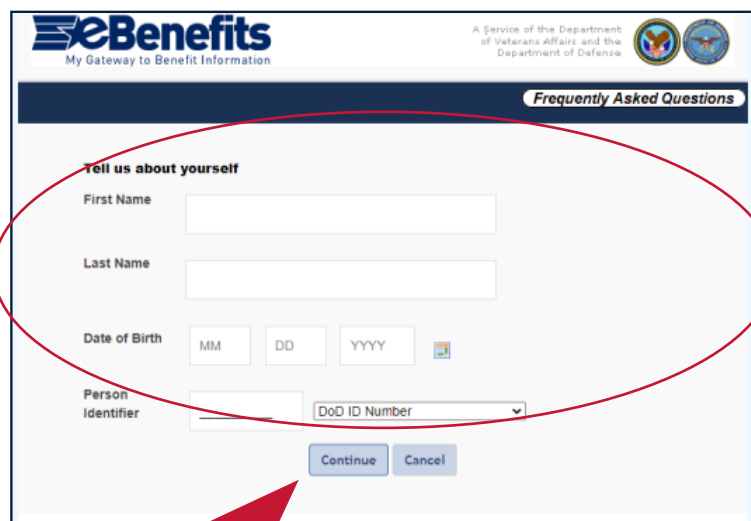
1. Click on **Forgot Username/Password**.



The screenshot shows the 'DS Logon' page. It has two input fields: 'DS Logon Username' and 'DS Logon Password'. Below these fields are two links: 'Forgot Username?' and 'Forgot Password?'. A red circle highlights these two links, and a red arrow with the number '1' points to the circle. At the bottom of the form are 'Login' and 'Cancel' buttons.

2. Complete your information under **Tell us about yourself**.
3. Click on **Continue**.
4. Follow prompts to successfully reset your password.

2



The screenshot shows the 'eBenefits' website with the heading 'My Gateway to Benefit Information'. Below the header is a 'Frequently Asked Questions' link. The main section is titled 'Tell us about yourself' and contains several input fields: 'First Name', 'Last Name', 'Date of Birth' (with MM, DD, and YYYY dropdowns), and 'Person Identifier'. There is also a 'DoD ID Number' dropdown menu. At the bottom of the form are 'Continue' and 'Cancel' buttons. A red circle highlights the entire 'Tell us about yourself' section, and a red arrow with the number '2' points to the circle. Another red arrow with the number '3' points to the 'Continue' button.

YOUR PASSWORD

- Expires every 180 days
- Must be at least 9 characters long
- Must include one capital letter, one number, and one special character (!@#\$%^)
- Cannot contain dictionary words with more than 3 letters, user names, email address, zip code, Social Security Number (SSN) or date of birth

If you experience any issues or difficulties with your premium DS Logon account, contact the VA at 1-800-983-0937.