

SERVICE MEDICAL RECORD (SMR) REQUEST

To order your Service Medical Records from the National Archives, please go to:
<https://www.archives.gov/veterans/military-service-records>

1. Click the blue button **Start Request Online**.

The screenshot shows the National Archives website's 'Veterans' Service Records' page. The page has a header with the National Archives logo and three navigation tabs: 'RESEARCH OUR RECORDS', 'VETERANS' SERVICE RECORDS' (which is highlighted in blue), and 'EDUCATOR RESOURCES'. Below the header, the main title 'Veterans' Service Records' is displayed in a large, serif font. Underneath the title is a breadcrumb trail: 'Home > Veterans' Service Records > Military Service Records'. On the left side, there is a sidebar with several links: 'Request Service Records', 'Request Military Service Records', 'eVetRecs Help', 'Other Methods to Obtain Service Records', 'Special Notice Regarding Requests', 'Military Service Records', 'About Service Records', 'Correcting Service Records', 'Medical and Health Records', 'Locations of Service Records', 'Older (pre-WWI) Service Records', 'What Records are NOT Available?', and 'Privacy and Security of Veterans Records'. The main content area on the right features a pink alert box titled 'Phased Expansion of Onsite Workforce at the National Archives' with a warning icon and text about the COVID-19 pandemic. Below this is a yellow box titled 'eVetRecs Outage Notification' with a lightning bolt icon and text about the system being offline on Thursday, April 1. The main heading for the content area is 'Request Military Service Records'. Below this heading, it states: 'Recent military service and medical records are **not online**. However, most veterans can request their records and the following military service records any of the ways listed below.' There is a section titled 'Looking for records?' with a blue button labeled 'Start Request Online'. This button is circled in red, and a large red arrow with the number '1' points to it from the left. Below the button are two bullet points: 'DD 214/ Separation Documents' and 'Official Military Personnel File (OMPF)'.

Request Military Service Records

Recent military service and medical records are **not online**. However, most veterans can request their records and the following military service records any of the ways listed below.

Looking for records?

Start Request Online

- [DD 214/ Separation Documents](#)
- [Official Military Personnel File \(OMPF\)](#)

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2. Click **Make a new request**.

eVetRecs
Request Veteran Records

Online service records requests

Using this tool you can make a new request for a Veteran's records or check the status of existing request.

Privacy Act of 1974 Compliance Information +

Paperwork Reduction Act Public Burden Statement +

Do you want to check the status of previous request, or make a new request?

Check status of existing request **Make a new request**

The National Personnel Records Center (NPRC) is Closed - Except for Emergencies

Due to the Covid-19 pandemic, the NPRC is closed except for emergencies. While we remain in this state, we will continue servicing emergency requests associated with medical treatments, burials, and homeless veterans trying to gain admittance to a homeless shelter. Please refrain from submitting non-emergency requests such as replacement medals, administrative corrections, or records research until we return to pre-COVID staffing levels.

- [More information on NPRC's operating status](#)
- [Alternative sources for modern military records](#)
- More information about the National Archives' response to coronavirus can be found at

3. Follow the required fields.

eVetRecs
Request Veteran Records

1 Basic information
2 Service and request details
3 Report of Separation
4 Review and submit
5 Confirmation

Basic Information

[Please be sure to review the instructions before filling in the form.](#)

A fee may be required to process your request. ▾

Are you requesting as the veteran or as next of kin? (*required)

☒ Veteran
☐ Next of Kin of Veteran
☐ Other

Are you seeking information about current or former military service? (*required)

☒ Former Military Service
☐ Current Military Service

Continue

4. Choose the **Medical** category.

Which of these categories best describes why you're requesting the records? (*required)

If your report applies to multiple categories, please clarify in the Comments box in step 3

Enlisted

Please Select...

Benefits

Employment

Medical

Retirement

Military Awards/Decorations

Correction of Records

Personal Military History

Genealogy

Decline to Disclose

VA Loan Program

Other Not Listed

Note: Once you choose Medical, you will need to order 3 different sets in order to cover all areas.

Medical

Which of these best fits your request? (*required)

Please Select...

Please Select...

Outpatient Treatment Records

Inpatient Treatment Records

Mental Health Clinic Records